



SUSAN MAPLES, DDS
COSMETIC & FAMILY CARE
The Fine Art of Dentistry

News From Your Dedicated Dental Team

Say “Hello” again to Sally Johnson! Sally is our newest business team member. She worked with us a decade ago, for 8 ½ years. You could say Sally is back by popular demand because she was selected by consensus, after a full-team consideration of other excellent candidates. Our question was: “Who would best care for our patients in Sandi’s absence?” We are just delighted to have her back and we think you will be as well.

We sure miss our Sandi! On September 9th, Sandi was diagnosed with advanced pancreatic cancer and sadly resigned to spend her last months with her beloved husband, Larry. We know this is a big loss for you too, as Sandi was a dedicated financial coordinator and insurance advocate for all our patients. Sandi has asked us to tell you she is sorry she cannot stay on to say goodbye to the many people she has befriended over the years. She remains open to receive cards and visitors. Meanwhile, thank you for supporting our entire team through this grief process.

We’ve added four great video clips to our website: DrSusanMaples.com The videos were produced by a very talented patient of ours, Ben Stark of the Star Company. Check them out on the home page, relaxation services, complex restoration and the Children’s Learning Lab. Ben also built our own YouTube site where you can see seven videos altogether, including detailed patient testimonials for complex and cosmetic restoration. We believe the website should be as warm and inviting as our office and thanks to Ben, we’re getting there—Thank you Ben Stark!

Our team went to a three day course on Emotional Intelligence in Austin, Texas. Studying personal authenticity in adult relationships is our gift to you. We hope you can tell how dedicated we are to integrity, communication and caring for your family. It was an awesome experience and we would love to tell you more about it....so please ask!

Did you see us on Channel 6 news? Our Children's Learning Lab was featured in Jane Aldridge's "Tell Me Something Good" segment and aired three times. Jane highlighted that the learning lab was the first of its kind in the country and a wonderful way to make dental visits fun and engaging for children. We were so happy with the entire piece. If you missed it you can check it out on our website: www.DrSusanMaples.com and click on the Learning Lab.

Dr. Susan just presented our Children's Hands-On Learning Lab in Madison, Wisconsin. Dr. Susan is answering to the raving interests we have received from dental offices who want their own Learning Lab. As well as speaking and presenting the concept to others, Dr. Susan will soon develop it for distribution as a packaged learning system. We are ALL excited to be such a positive influence in improving children's health throughout the country.

Welcome Baby Amelia! Jean is rejoining us after a two month maternity leave. She and Jim welcomed Amelia May into their family on August 31. Landon, their soon-to-be two-year-old, is being a fine big brother—so far 😊 Jean looks and feels great and we're just thrilled to have her back.

You may have seen us around town. We have enjoyed our participation in the Healthy and Fit Expo, the Capital National Bank Expo and our own Holt Business Expo. Our primary intention is to reach out to our neighbors in the greater Lansing community—helping them learn to become healthier and feel better about themselves through a whole-person approach to fine dentistry. If you have a way that we might serve your business with health related endeavors, please let us know.

