

April 2009

We're on to the next project! Our future looks green and paperless. It will be a long process and, as always, we're pretty excited for the challenge. We will be working with an expert consultant to guide us through the paper jungle. It's fun to figure out new procedures and become more efficient with our time and our/your resources. Go Green!

We love hosting dental learners! When you are in for your dental appointment, don't ever be surprised to see an extra person. We consider it a privilege to mentor other dentists, dental team members, college students and even high school students who want to learn more about a career in dentistry. Dr. Susan loves to teach and we all love helping others grow. We benefit too: teaching increases our awareness about what we do, and why we do it "this" way. In turn, we can discover how we might improve. However, if you are uncomfortable having an observer at your appointment, please don't hesitate to let us know. You, your comfort and your privacy are most important to us...ALWAYS!

We love kids!!! Our hygiene team would love to visit your child's school or pre-school to do a FUN program on dental health and nutrition. By working with your children in elementary school we'll increase our chances to send them off to college with no fillings and healthy, beautiful smiles! Our real goal is to help each child develop the self-care skills necessary to keep his or her mouth healthy for a lifetime. Call us if you'd like to know more...

Dr. Susan is beginning an *applied strategic planning* process for the American Academy for Dental Practice Administration (AADPA). She will travel three times over the coming months to complete a long-range plan for her favorite professional academy. Susan is very excited for the opportunity to work and learn with such bright and talented people who will collaborate in this think-tank kind of experience. You go girl!

We're here for you. If you have dental or financial concerns feel free to talk to us—we are very compassionate people! We understand your personal concerns with today's economic challenges. At the same (stressful) time it's especially important to take care of yourself! Our mission is to help you achieve optimal health, function and beauty and we'll do our best to assist you toward achieving those goals.

Just a reminder to pick up a copy of the Healthy and Fit magazine! Healthy and Fit is a local publication gaining broad popularity. And it's FREE. It is full of health education and personal tips. One monthly contributing author is our own Dr. Susan. You'll find copies in many locations around town including our reception room. Be sure to let us know if there are any particular health/dental topics that may be especially interesting to you.

Dr Susan was recently recognized by the Michigan Fatherhood Coalition. She was awarded the 2009 Child Advocate Award by Vice President Duane Wilson, Secretary Treasurer, Pam Jaymes and Michigan Fatherhood Coalition Representative, Jeff Keener. Because Susan was unable to attend the award ceremony, the faction made a surprise

visit to honor her here in our office. Susan expressed what a great feeling it gives all of us to make such a positive impact on the lives of others. She applauded our team stating "This is a group effort all the way. I feel blessed to work with such a competent and generous-hearted group of women".

We have an author in our midst. One of our favorite patients, Leon Hank, has written and published a book titled Proud Hunters Proud Yoopers. It's a delightful and insightful compilation of fifty short stories that tell Mr. Hank's history as a hunter, family man, Yooper and conservationist. The stories give a colorful account of the culture and history of the UP and its proud hunting traditions. Congratulations, Leon. We're proud of you, too.